Working and Learning Remotely

Microsoft Teams is the hub for teamwork in Office 365

Invite everyone you work with to chat, meet, call, and collaborate all in one place, no matter where
you are.

- **Chat from anywhere -** Share your opinion, and your personality. Send gifs, stickers, and emojis in a group chat or in one-to-one messages.
- **Meet from anywhere -** Instantly go from group chat to video conference with the touch of a button. Teams of 10 or 10,000 can meet in one place, no matter how many places they're in.
- **Call from anywhere -** Never yell "who just joined?!" ever again. Use Teams calling, Phone System, Calling Plan, or Direct Routing to take the stress out of conference calls.

- **Collaborate from anywhere -** Never do that frantic, searching-for-files thing ever again. In Teams you can access, share, and edit Word docs, PowerPoint, and Excel files in real time.

Our main product site is located here: [Microsoft Teams](#)
Microsoft's Worldwide Education Blog (most resent updates): [Read here](#)

How Microsoft can help with Situational Response and Crisis Communication

At Microsoft, our top concern is the wellbeing of our employees and supporting our customers in dealing with business impact during this challenging time. For many individuals and organizations, Microsoft Teams video-conferencing, chat and collaboration are playing an important role in helping people continue to work and collaborate. [Read the article](#)

Case Studies

Newcastle University

Home to more than 35,000 students and staff, Newcastle University needed a modern collaboration platform for its global campuses and institutions. Shadow IT had become a common problem, with students and staff seeking out their own solutions without IT approval. After the university chose Microsoft Teams for its modern, unified collaboration environment that met its compliance standards, it needed to drive adoption. And through a series of workshops, team consultancy sessions, and support from Teams ambassadors, that's exactly what it did. [Read the case study](#)

St Luke's University Health Network

Employees at St. Luke's University Health Network (SLUHN) embrace the concept of digital health transformation with vigor, vision, and a commitment to caring that's palpable in each of its 10 hospitals and 300 sites across Pennsylvania and New Jersey. Since the network deployed the Microsoft 365 productivity cloud and began empowering care teams to collaborate better and make faster decisions, there's a sense of excitement over the potential to improve patient experience. [Read](#) [the case study](#)

Wellington College (China)

Read their Head Master's letter to parents and the community about how they are adapting during these trying times: [Teaching and Learning Update](#)

Saint Stephen's College - Queensland

- Article: [Isolation cannot stop learning](#)
- News Story: [Channel 10 News First Queensland](#)

[Customers Case Studies](#)

Webinars

To learn more about Microsoft Teams and how to get started, you can join the live webinars on March 5th, from 8:00 – 9:30 AM PST, after which they will be available on demand. To see all the webinars, click **here**.

- **Part 1 – Online lectures & classes with students:** Explore how you can create a persistent online classroom with meetings for up to 250 participants. This webinar is designed to help first time users of Teams get started and host classes and lectures with online meetings.
- **Part 2 – Online meetings with a selected group of your students:** Discover how you can keep students engaged with online meetings for small groups. This webinar is for educators who need to create ad-hoc meetings with selected groups of students and will cover virtual office hours, tutoring sessions, and other group meetings.
- **Part 3 – IT Admin Online education and business continuity:** Learn how to deploy and manage Teams for students, faculty, and staff. This webinar is designed to assist IT Administrators in setting up Teams for online meetings, collaboration, and more.

Resources

Join the Microsoft Enabling Remote Learning Community

The Microsoft Education team has created an open global community for academic institutions looking to deploy or expand distance learning programs. Whether your deployment is new or an expansion on current distance learning initiatives, representatives from around Microsoft Education are here to help answer your questions and set you up for success. [Register here](#)

Support remote workers using Microsoft Teams - Microsoft Teams

Does your organization want to get started with Microsoft Teams to support your users who work remotely or from home? Use the guidance in this article to get up and running quickly.

4 Tips for working from home with Microsoft Teams

Lola Jacobsen is a Sr. Technical Writer at Microsoft and our guest blog author today. Thank you! There are many reasons to work remotely and Microsoft Teams is here to help you stay connected
wit...
techcommunity.microsoft.com

Microsoft Teams: Collaborate with Any Researcher Anywhere

See how researchers from the Heart Research Institute collaborate in real-time on documents, meet online and chat with confidence their intellectual property is protected using Microsoft Teams. Save your grant funding because Microsoft Teams is free for education and brings the ability to also integrate 3rd party apps to streamline workflows.

Crisis Communication: a Power Platform template

On last Monday afternoon, as news of COVID-19 cases spread globally, we pulled together a team to help customers coordinate their own information sharing and team collaboration in response to evolving conditions in times of crisis. Today, less than 48 hours later, we're releasing the first version of that solution for any customer organization to quickly implement.

The solution combines capabilities of Power Apps, Power Automate, Teams, and SharePoint. It can be used on the web, mobile or in Teams.

Key features include:
- Employees can report their work status (e.g., working from home) and make requests. This helps managers coordinate across their teams and helps central response teams track status across an organization.
- Admins can use the app to push news, updates, and content specific to their organization, and can provide emergency contacts specific to different locations.

- The app includes the ability to add RSS feeds of up-to-date information from reputable sources such as WHO, CDC, or a local authority.

[Learn more](#)

Microsoft's Enterprise Business Continuity Plan

At Microsoft we recognize that the unexpected can and does occur—from simple situations to major outages. This document summarizes the measures Microsoft has taken to respond to major or significant business disruptions with an effective and comprehensive enterprise business continuity and disaster recovery program.

The Enterprise Business Continuity Management (EBCM) Program Management Office provides the governance, oversight, and support for business continuity management (BCM) across the business and organizations at Microsoft through a policy statement and program charter. The Business Continuity Council is chartered to drive business continuity sponsorship, awareness, resource allocation, and program accountability across their respective business units

Get the materials: [Business Continuity Resources](#)

Student Data Sync - Build Office 365 Groups/Teams Site from your SIS Directly

Simplify class management in Office 365. School Data Sync reads rosters from your SIS and creates classes and groups for Microsoft Teams, Intune for Education, and third-party applications. Best of all, it's free.

- o Video Overview: https://www.youtube.com/watch?v=yPzCJ4eqWfM
- o Main Site: https://sds.microsoft.com/
- o Core Documentation: https://docs.microsoft.com/en-us/schooldatasync/install-the-school-data-sync-toolkit

Windows Virtual Desktop

Windows Virtual Desktop is a comprehensive desktop and app virtualization service running in the cloud. It's the only virtual desktop infrastructure (VDI) that delivers simplified management, multi-session Windows 10, optimizations for Office 365 ProPlus, and support for Remote Desktop Services (RDS) environments. Deploy and scale your Windows desktops and apps on Azure in minutes, and get built-in security and compliance features.

- [Product Page](#)
- [Documentation, including Introductory Video](#)